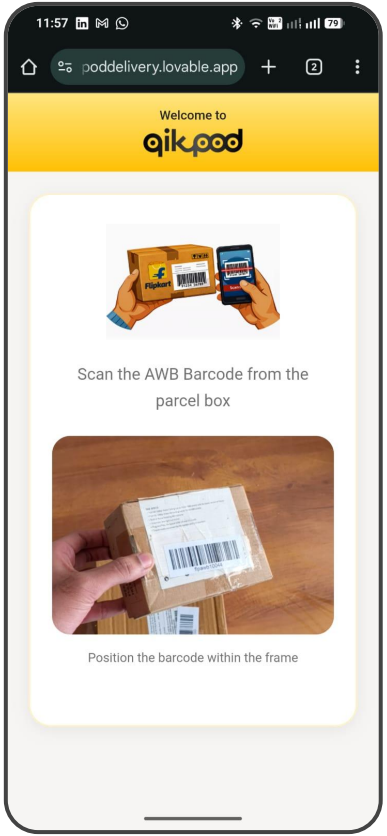
qikpod

POD APP FLOW

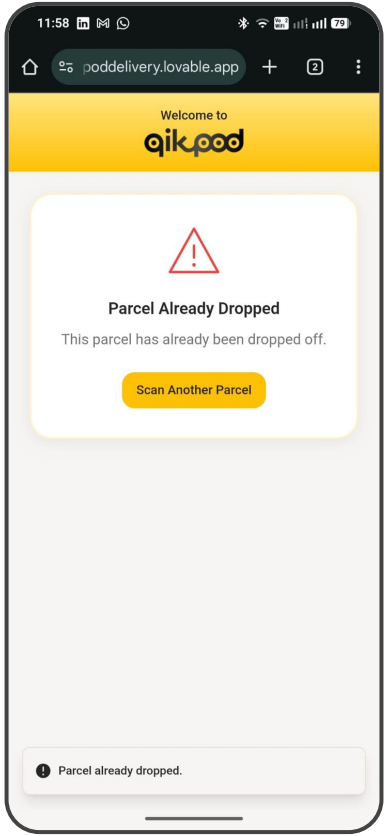
DELIVERY EXECUTIVE
APP FLOW

Delivery Executive Flow

DROP

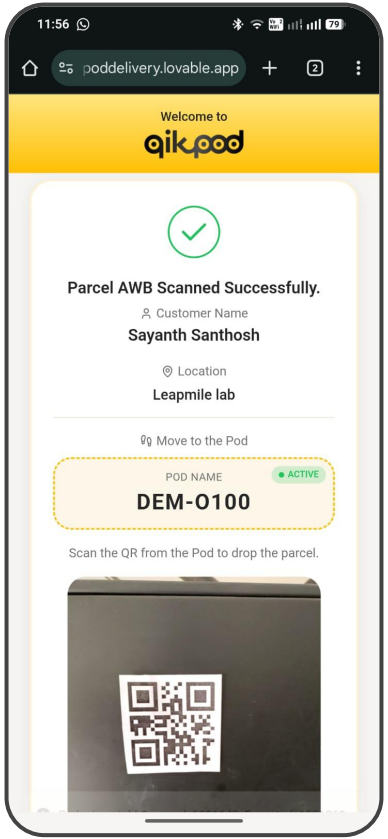


- Delivery executive scans the barcode in the parcel using the mobile app to drop parcel at the locker.
- The app verifies the parcel status and if the parcel is once dropped then it will show Parcel Already Dropped.



Delivery Executive Flow

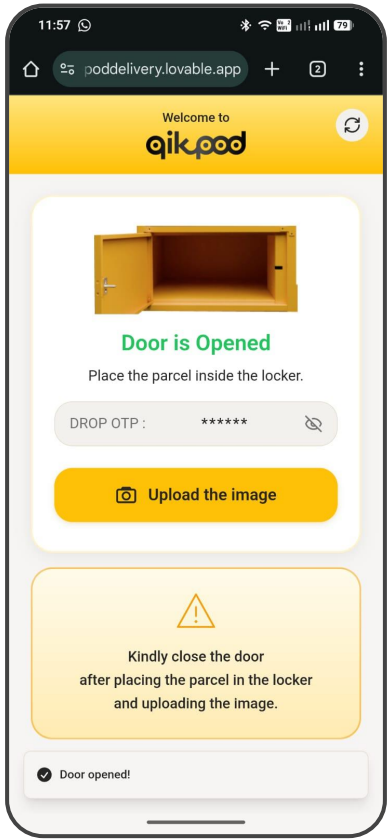
DROP



- After scanning the parcel AWB barcode delivery executive receives confirmation with customer and pod details.
- The app then guides the executive to find the pod and scan the pod QR code to open the door.

Delivery Executive Flow

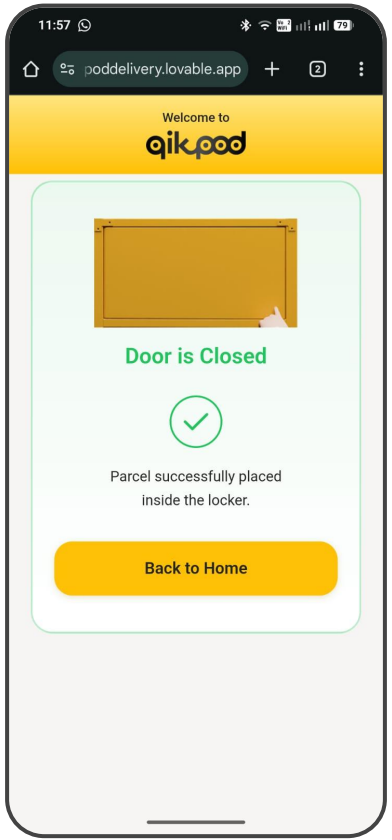
DROP



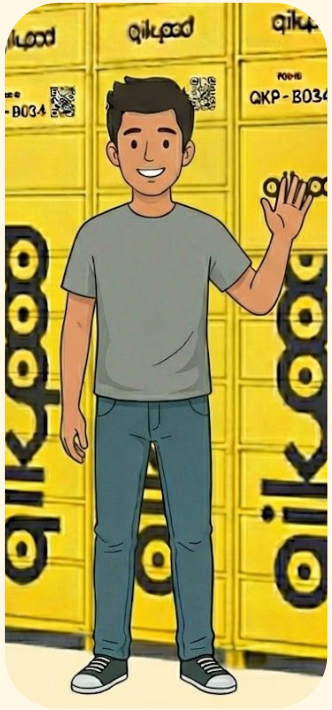
- Once the QR code on the pod is successfully scanned, the reserved door will automatically open.
- The delivery executive can then place the parcel inside and upload an image as proof of placement.
- The app also provides a reminder to securely close the door after completing the drop.

Delivery Executive Flow

DROP



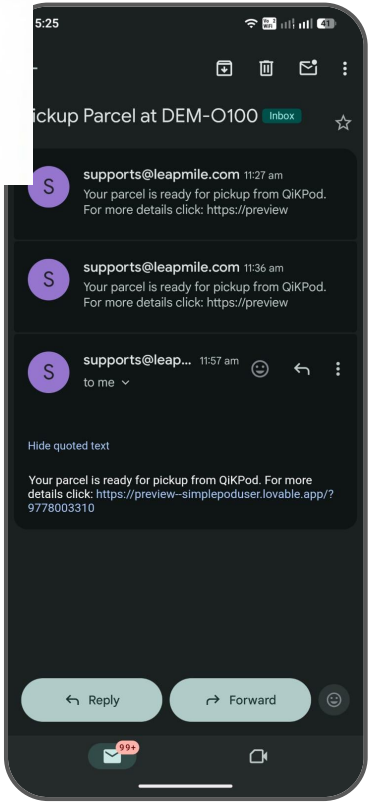
- After placing the parcel inside, the delivery executive securely closes the pod door.
- The app then confirms that the parcel has been successfully dropped and allows the executive to return to the home screen.



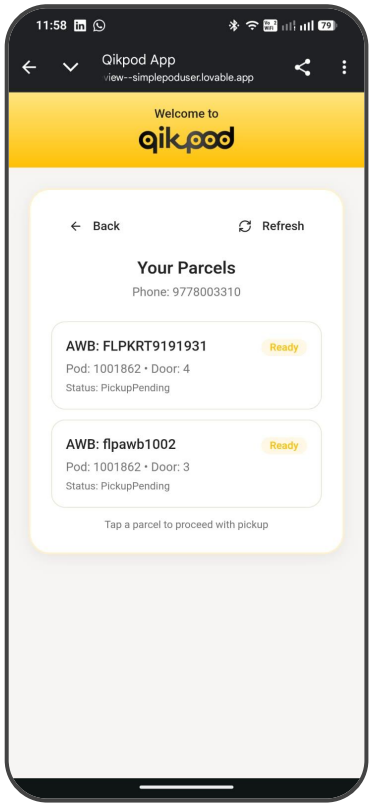
CUSTOMER
APP FLOW

Customer Executive Flow

PICKUP

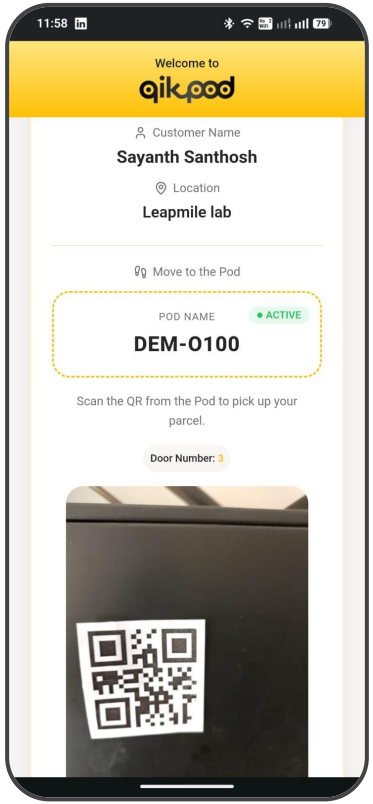


- The customer will receive an email with a link to pick up the parcel.
- When the link is clicked, the app will display all pending pickups, allowing the customer to select and collect each parcel.



Customer Executive Flow

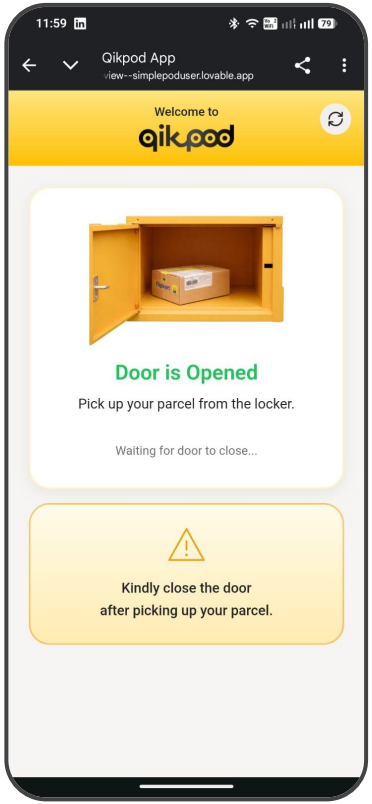
PICKUP



- When the customer selects a parcel for pickup, the app displays the customer name, location, pod details, and a QR code scanner.
- The app then guides the customer to locate the pod and scan the pod QR code to open the door.

Customer Executive Flow

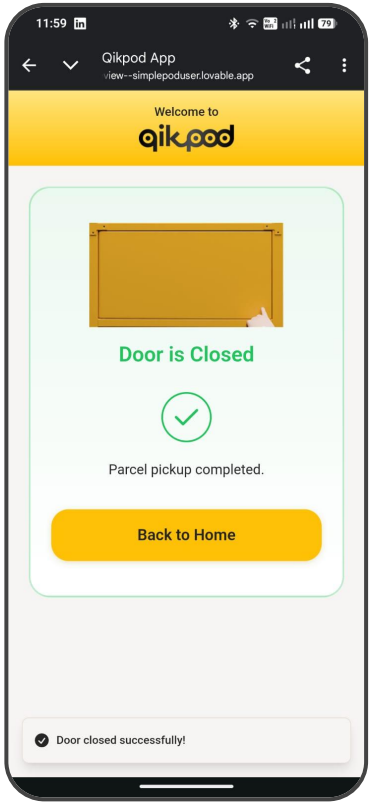
PICKUP



- Once the QR code on the pod is successfully scanned, the door containing the parcel will open.
- The customer can then collect the parcel, and the app will provide a reminder to securely close the door after completing the pickup.

Customer Executive Flow

PICKUP



- After collecting the parcel, the customer closes the pod door.
- The app then confirms that the parcel has been successfully picked up and allows the customer to return to the home screen.

Thank You

support@qikpod.com